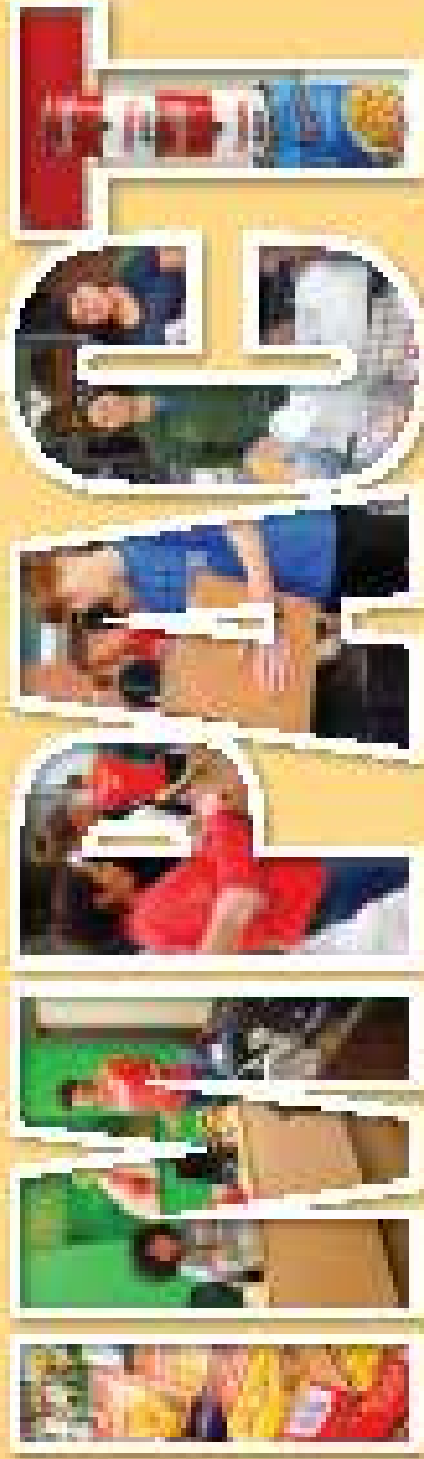


metrocrest services

building a stronger community together



2017 Community Impact Report

To provide programs for individuals, families, and seniors that lead to self-sufficiency and foster independence.

At Metrocrest Services, we help people get through their most challenging moments but most importantly, we give them hope for the future. Our programs and services are intended to lead these individuals, families, or seniors on a path to self-sufficiency and fostering independence. **In 2017, we assisted 5,235 families and this is just one of those stories.**

When we first met Sergio he felt completely hopeless. As a father, “he feared the internal torment of not being able to provide for his family” said Janet, a Metrocrest Case Manager. Seeking a better life for his family, Sergio and his wife left everything to move to Texas. A modest savings helped them rent a mobile home, but after immediately not finding a job, their family was in crisis.

Metrocrest Services addressed Sergio’s crisis by providing his family food and electricity assistance, as he worked with an Employment Counselor to learn the best practices for job searches, resume and cover letters, and even identify potential job leads. “I was stressed more than I knew and I needed help thinking clearly and making a plan,” he said.

Within weeks of working with our Employment Counselor, Sergio was placed in a job as a Groundskeeper. Now, a year later, Sergio is being groomed to be a Lead Groundskeeper. He also continues to work with Metrocrest Services on a match-savings bank program for his daughter and son’s college tuition.





**“Metrocrest Services
was like family to us,
they stood with us
every step of the way.
They made a
difference in my
family’s life.”**

- Sergio, Metrocrest client

Know Your Impact

Your volunteer activities, financial gifts, and support allowed our programs to impact the lives of **14,892** individuals.



Emergency Assistance

1,372 individuals avoided eviction

1,437 individuals were able to stay in their home with water and electricity

Natural Disaster Assistance

297 Hurricane Harvey & Irma evacuees were assisted with emergency food and living assistance



Employment & Financial Education

162 individuals upgraded their employment

1,085 households improved their financial literacy





Special Programs

1,939 students received
157,800 meals through Sack
Summer Hunger

1,316 students received
backpacks & school supplies
to get ready for school

Holiday

211 seniors received holiday baskets of
gifts and food, donated & delivered by
the community

2,503 children received holiday gifts,
toys, and food





Senior Care

10,948 rides to critical life appointments

9,629 hot meals delivered to seniors who are homebound and need a wellness check

631 home repairs completed for **122** seniors so they can live in their home safely

Tackling Hunger

1,203,688 pounds of food distributed, equaling

1,011,079 meals

Volunteers

Our community volunteered

37,780 hours





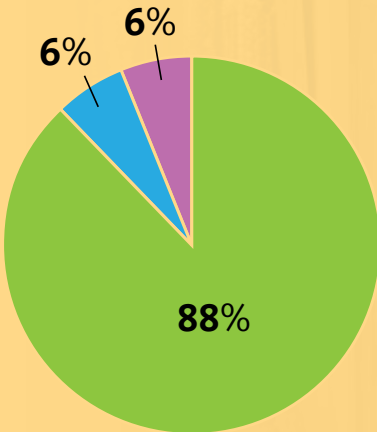
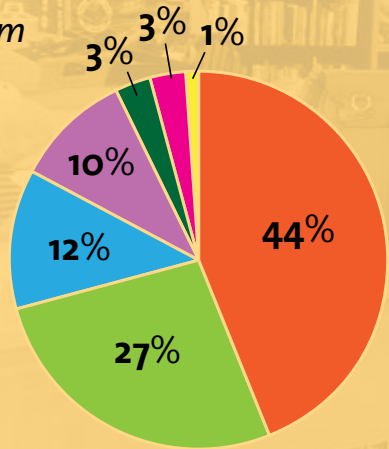
Metrocrest Resale

Generated **\$576,886** to support critical programs

Community Impact

Where Our Funding Comes From

In-Kind	44%
Individual/Corporate/Foundation Giving	27%
Cities	12%
Resale Store	10%
Events	3%
United Way	3%
Other	1%



How We Use Our Resources

Programs & Services	88%
Development & Fundraising	6%
Administration	6%

metrocrest SERVICES

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What's Your Impact?

970.444.2100 • metrocrestservices.org

Call or visit us to see how you
can make a difference for
everyone this week, every year.