

metrocrest  services



HIDDEN HEROES

 Breakfast

November 07, 2023



Breaking Barriers.

Building Hope.

Presented by:



Aaron Augustine
Addison, TX

Signature Sponsor:



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Event

Program

Welcome

Mike Doocy, Fox4 News Sports Director

Breaking Barriers Activity

Melanie Meijering, Director of Homeless Resources

Building Hope Discussion

2023 Hidden Hero Honorees

Steve Erickson

Deebith Karthikeyan

Next Generation Honoree

Andy Dastur

Sam Pack

Adjourn

ABOUT METROCREST SERVICES

Since 1971, Metrocrest Services has provided hope and relief to those who need a helping hand. Metrocrest offers a comprehensive bundle of services to address gaps in finances, employment, and nutrition to help end poverty.

Our Mission

To provide hope through programs that lead to self-sufficiency and foster independence.



Community

Impact

 **1,385**

Families stayed safe in their homes thanks to housing and utility assistance.

 **3,872,756**

Nutritious meals distributed to 19,175 individuals.

 **1,931**

Individuals received employment coaching and job readiness services.

 **1,690**

Families improved their financial literacy by participating in financial coaching.

 **1,995**

Local children received holiday gifts and 664 students received healthy food through the Sack Summer Hunger program.



2023

Honorees

The 2023 Hidden Heroes Honorees have been integral to making our new building a reality, helping break barriers to accessing services and building hope for a better tomorrow. Thank you for joining us today to celebrate their efforts.

STEVE ERICKSON



Steve Erickson, owner of Honey Dudes Handyman Services, has a heart for serving the community. He passionately serves his neighbors, no matter their circumstances, by *"fixing stuff, all kinds of stuff, with palms up and a joyful demeanor."*

A true hidden hero, Erickson's dedication extends to donating a portion of proceeds from each Honey Dudes job to Metrocrest Services, giving each customer credit for the donation. In addition, he supported the construction of Metrocrest Services' new home and serves as the agency and Metrocrest Resale's go-to handyman.

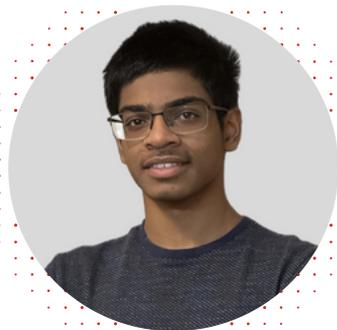
A handyman who cares, Erickson works each day to spread the message that *"kindness matters,"* reminding us all that there are opportunities to make things better, even in challenging times.



DEEBITH KARTHIKEYAN

Next Generation Hero

Deebith Karthikeyan represents the next generation of servant leaders. A high school junior, Karthikeyan has already demonstrated a remarkable commitment to serving his community.



He began volunteering at Metrocrest Services in 2020 and continues to support the agency's volunteer needs in the Food Pantry and at Metrocrest Resale. This summer, he helped the agency transition from a drive-thru Food Pantry to an in-person Food Pantry at our new home. *"I've taken three years of Spanish, and it's been great to put those skills to use volunteering in the Food Pantry,"* he shares.

Karthikeyan is not only a dedicated volunteer but also excels in his studies, participates in various student groups, and was selected to serve on the 2023-24 Congressional Youth Advisory Council for Texas' Twenty-Fourth Congressional District.

"Volunteering is an instinct; I like making a positive impact," explains Karthikeyan. When he graduates, he plans to pursue a career in finance and use his skills to "help people and make the world a better place."



ANDY DASTUR



Andy Dastur is the President of North American Insurance Services and Past-Chair of Metrocrest Services' Board of Directors. As Chair, Dastur played a pivotal role in leading the agency during one of the most exciting times in its 50-year history. During his tenure, the agency launched a successful capital

campaign and completed building our new home. Additionally, a new strategic plan, Metrocrest 2030, was adopted under his leadership, providing a framework to creating pathways to a *thriving community for ALL*.

A resident of Coppell, Dastur uses his professional experience to strengthen the Metrocrest area by offering his time and talent in service to the community. Dastur has served as a member of the Metrocrest Services Board of Directors since 2016 and previously served on the board of Senior Adult Services, a nonprofit organization.

"Helping keep other families and individuals from experiencing homelessness, hunger, or hopelessness is something anyone can do by being a volunteer with Metrocrest Services. I encourage everyone to join our mission. I'm grateful for the opportunity to contribute to this great organization."



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SAM PACK

Sam Pack is the President and CEO of Sam Pack Auto Group. For 40 years, Pack has been a steadfast supporter of Metrocrest Services, providing financial support to help families in crisis situations and set them on a path to self-sufficiency.



As the honorary chair of the Building Our Future Capital Campaign committee, Pack played a crucial role in raising funds for Metrocrest Services' new home. His commitment to the community is evident in the values upheld by his dealerships, where service to others is a core value.

"As a businessman, I think we have a responsibility to be involved. We need to support the agencies that care for our citizens," shares Pack. "The scope of what they do is really exceptional. I'm amazed at how in-depth they are when you look at what they're doing in the community."

Building a Stronger
Community,

Together.



Event

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Aaron Augustine
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Aaron Augustine Allstate Insurance has been serving the community since 2000, representing a company serving satisfied customers for over 80 years. What truly distinguishes this agency, is its commitment to going the extra mile for customers, offering a bi-lingual Licensed Sales Representative specializing in Life Insurance and a free Concierge Program.

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Thank you for your support!

THANK YOU, MIKE DOOCY

Today's host, Mike Doocy, graduated from the University of Iowa. After working for several radio and TV stations in the Midwest, he joined KDFW in Dallas. In 1994 Mike became a sports anchor for FOX 4 Sports. He has covered some of the biggest sports stories in our region's history. Now the Sports Director for FOX 4, Mike and his wife Ruth live in Carrollton. Many of us know him as the regular fill-in radio personality on The Ticket. If you want to stay connected to Mike, just follow him on [@mikedoocyfox4](#) and watch his nightly show Free 4 All.



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Monthly Giving



Metrocrest Services' ChangeMakers are the lifeblood of the agency. As a ChangeMaker, your monthly gift provides support throughout the year to sustain key programs for the community.

Get Involved

Our broad support base of donors, sponsors, and volunteers makes a wide range of vital services possible as we work to build a stronger community together!

If you want to learn more about how you can help your neighbors in need, visit metrocrestservices.org/getinvolved.

Give Joy. Heart for the Holidays

\$50 = gifts for one child

\$75 = holiday basket for a senior

\$125 = 750 holiday meals



Thank you for joining us!

Hidden Treasures

Boutique

Boutique located in the event lobby

Items from and priced at Metrocrest Resale prices

Bring your Hidden Heroes program into Metrocrest Resale and you will receive

20%^{off}

your next purchase!



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Monday- Saturday

10:00 am - 6:00 pm

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For more information:

metrocrestservices.org

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