

# DONATION INFORMATION



metrocrest  
resale  
*donate. shop. support.*

2661 Midway Rd, #207  
Carrollton, TX 75006  
(972) 250-1900  
metrocrestservices.org



@Metrocrestresale

## Donation Times:

Monday - Saturday 10am - 6pm

Proceeds benefit

metrocrest  services®

## Help build a thriving community for all!

### ABOUT

New and gently used donations from the community are vital to Metrocrest Resale. Donations and proceeds from Metrocrest Resale help fund programs and services provided by Metrocrest Services to families, individuals, and seniors in our community. By taking a few moments to review our list of accepted and unaccepted items you are doing your part to help us fulfill our mission and improve the efficiency of the store.

**Thank you for choosing Metrocrest Resale! We appreciate your donations, as well as your cooperation in following our donation policies and procedures.**



Donating to Metrocrest Resale is easy, now that you have done the hard work of collecting items to donate, review the list of items that we accept. ***All items should be in sellable condition.***



### ITEMS WE ACCEPT

- Home Décor
- Housewares
- Clothing (*all ages*)
- Furniture  
(*some exclusions apply*)



- Small and Large Appliances  
(*some exclusions apply*)
- Shoes & Handbags
- Jewelry & Accessories
- Books & Music



## ✕ ITEMS WE ARE UNABLE TO ACCEPT

- Basketball goals
- Blinds/shutters
- Copy machines
- Cribs/baby gates/car seats
- Underwear or socks (*unless new*)
- Home building materials
- China cabinets/TV or clothing armoires
- Mattresses/box springs
- Headboards/footboards/bed frames
- Dining tables without chairs
- Gas grills
- Paints/chemicals/toxic items
- Pianos/organs
- Recalled items
- Furniture that is soiled, damaged, or has excessive wear
- Rugs, unless new or like new
- TVs more than 5 years old
- Unframed mirrors
- Office furniture/large desks
- Water heaters

## PICK UP POLICIES

**Pick up appointments are typically scheduled within 14 days.** Please scan the QR code, visit [metrocrestservices.org/resale-pickup](https://metrocrestservices.org/resale-pickup), or call 972-250-1900 to request a pick up. **We are unable to schedule same-day pick ups.**

- Items must be bagged or boxed prior to pick up.
- Items must be on the ground floor for two-story homes or apartments.
- Items must be in sellable condition. Metrocrest Resale staff members are empowered to determine which items are suitable for sale.



REQUEST A  
PICK UP

## RESOURCES

### Other Local Pick Up & Drop Offs

#### AMVETS

*(accepts furniture & mattresses in good condition)*  
(214) 324-8822/[amvetpickup.org](https://amvetpickup.org)

#### Bed Start

*(accepts twin, full, queen, and bunk beds)*  
[bedstart.org](https://bedstart.org)

#### The Family Place

(214) 358-0381/[familyplace.org/donation/resale-shop](https://familyplace.org/donation/resale-shop)

#### The Benefit Store

*(office furniture only)*  
Phone: (972) 470-0700.

#### The Salvation Army

Lewisville - (972) 471-9440  
Plano - (972) 881-4795  
[satruck.org/schedule-pickup](https://satruck.org/schedule-pickup)

#### St. Vincent de Paul

*(accepts armories and china cabinets depending on size)*  
(214) 373-7837 / [svdpdallas.org/donationpickup](https://svdpdallas.org/donationpickup)

### Electronic Recycling

**United Electronic Recycling**  
(855) 837-8326

### City Bulk Pick Up Services

**Addison:** (972) 450-2871  
**Carrollton:** (972) 466-4950  
**Coppell:** (972) 304-3555  
**Farmers Branch:** (972) 919-2613  
**Plano:** (972) 941-7141

#### Landfill information:

Waste Management- DFW Landfill  
(800) 963-4776  
1600 S. Railroad St. Lewisville, TX 75067

### Local Bulk Pickup Services

#### Jay Junk Removal

(817) 600-3389  
[jay@jayjunkremoval.com](mailto:jay@jayjunkremoval.com)

#### ZnZ Junk Junkie

(214) 315-3796